

UNITED AMERICAN'S

2016 SERVICE PERFORMANCE RECORD



TOTAL CLAIM TRANSACTIONS	4,975,155
MED-SUPP CLAIM CHECKS ISSUED	1,765,387
NON-MED-SUPP HEALTH TRANSACTIONS	15,984
CUSTOMER TELEPHONE CALLS HANDLED	994,899
MED-SUPP CLAIMS PROCESSED	2.66 CALENDAR DAYS
ALL POLICIES ISSUED	4.63 CALENDAR DAYS

All information is based on Company records.