

UNITED AMERICAN'S

2017 SERVICE PERFORMANCE RECORD



TOTAL CLAIM TRANSACTIONS	4,934,057
MED-SUPP CLAIM CHECKS ISSUED	1,752,526
NON-MED-SUPP HEALTH TRANSACTIONS	12,766
CUSTOMER TELEPHONE CALLS HANDLED	778,377
MED-SUPP CLAIMS PROCESSED	2.9 CALENDAR DAYS
ALL POLICIES ISSUED	4.63 CALENDAR DAYS

All information is based on Company records.